

38th Annual IT Symposium

Government IT Symposium

2019

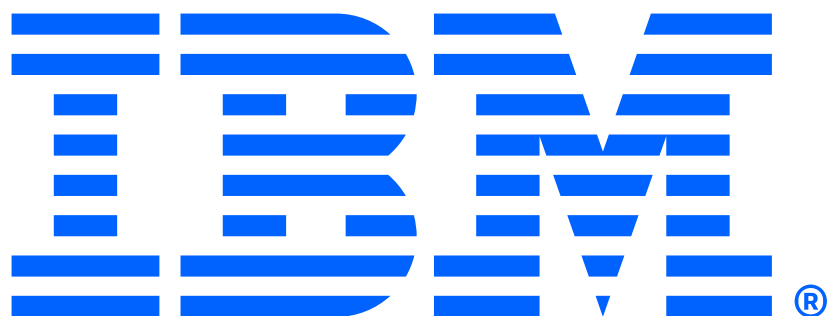


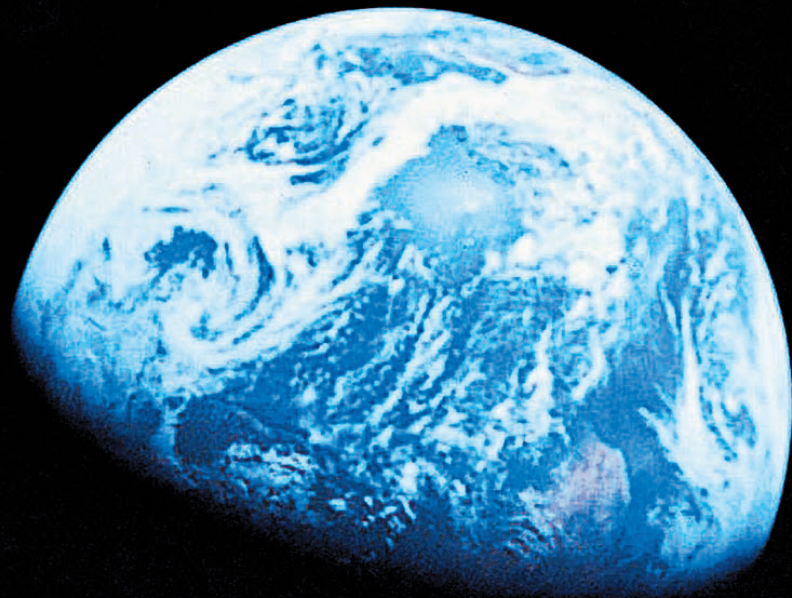
**GOVERNMENT
IT SYMPOSIUM**

Collaborate. Innovate. Serve.

December 10-12, 2019 • Saint Paul RiverCentre

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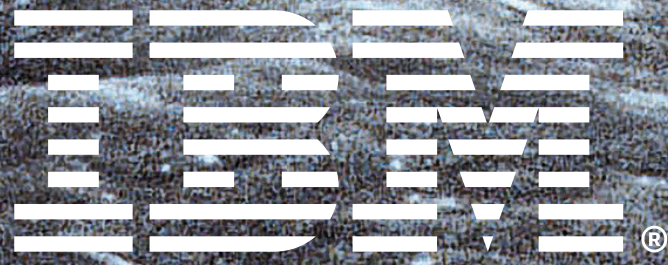
Throughout history,
There have always been problems.
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But problems inspire us
to make things better.

Smart loves problems.

From skills gaps to blackouts,
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smart
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Welcome!

Collaborate. Innovate. Serve. These are more than just words – these are characteristics of great organizations and the people who work for them. You will notice these characteristics woven throughout the Symposium – from the session tracks and topics, to the Golden GOVIT Award nominees and bookended by our keynotes and the closing Symposium Slam session. Our hope is that you will leave here inspired by what you hear, more deeply engaged in your work and better informed to continue to provide excellent services to our communities.

To that end, please explore and enjoy everything the Symposium has to offer –

- visit with the 50+ sponsors and exhibitors who represent key solution partners;
- listen to the brief but informative showcase presentations outside of room 9;
- relax, recharge and reconnect in the lounge in the rotunda overlook area;
- receive a free “iPalmistry” reading by our keynote speaker, Chris Dancy; and
- enjoy the fast-paced, fun Symposium Slam presentations to close out your experience.

We also encourage you to recognize and celebrate this year’s Golden GOVIT Award nominees by visiting the Golden GOVIT exhibit area in the ballroom and attending the awards ceremony and reception, taking place on Wednesday afternoon.

On behalf of the many expert committee members and GTS Educational Events staff that have worked hard to bring you this year’s Government IT Symposium, thank you for joining us and enjoy!



Mary Wynne, Executive Director

The 38th Annual Government IT Symposium is presented by GTS Educational Events.



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SESSION HANDOUTS

The session handouts we have received to date are posted in the mobile app. They will also be available the week after the conference via the Symposium website: www.mngts.org/itsym/handouts-list

PHOTOS AND VIDEO

GTS staff will be taking photos throughout the conference. GTS Educational Events reserves the right to use photos or videos in future communication efforts. By attending the Symposium, you agree to allow GTS to use your image.

SYMPOSIUM SURVEY

We need your feedback! Please let us know your ideas, suggestions, and comments so that we can thoughtfully use the information for future Symposium planning.

After each session, please rate the session and provide your comments using the conference app. Simply click on the individual session description, and then click on the “rate now” link at the top of the page. Ratings will be shared with our presenters (you can choose to give your feedback anonymously) and used to help determine sessions for next year, so your feedback is valuable. If you need help using the mobile app, please come to the registration desk for assistance.

Following the Symposium, please watch your email for a full survey surrounding the three-day event; then visit www.mngts.org/itsym in January to view the results.

REGISTRATION

Registration is located on the skyway level of the RiverCentre and is available at the following times:

- Tuesday pre-conference sessions—7:00 a.m. to 1:00 p.m.
- Wednesday Symposium—7:00 a.m. to 4:00 p.m.
- Thursday Symposium—7:00 a.m. to 1:00 p.m.

SPONSOR & EXHIBITORS

The exhibit hall is open on Wednesday from 7:00 a.m. - 5:30 p.m. and Thursday from 7:00 a.m. - 4:00 p.m. See sponsor and exhibitor listings on pages 17-22 for booth numbers.

CERTIFICATE OF ATTENDANCE

A link to a printable certificate of attendance will be available upon completion of the full survey.

EARN CREDITS (PDUS, CDUS AND CEUS)

Attending sessions at the Government IT Symposium is an excellent way to earn credits for many certification programs (e.g. Project Management, Business Analysis, Security, Agile, etc.). Contact your governing organization to see what documentation is needed and if you qualify.

CONFERENCE APP

To download, scan the QR code below, or search for GTS Educational Events in your App Store or Play Store. Once downloaded, tap on the “Government IT Symposium” event, then click Join to set up your profile.



Once inside the app, you’ll be able to view the conference schedule and sessions, connect with attendees, post to the activity feed and more! For questions about the app, visit the registration table.



FREE PUBLIC WIFI

- Connect to the wireless network named “RC_FreeWiFi”
- Open your web browser; a terms and conditions page will appear
- Review the terms and conditions, scroll to the bottom of the page and accept!



GO SOCIAL!

Stay connected during the Symposium. Share your thoughts, ideas and photos at:

- Facebook.com/GTSedevents
- [#Minnesota IT Servicessymp](https://twitter.com/MinnesotaITServicessymp) [#GovITSymp](https://twitter.com/GovITSymp)
- Linkedin.com/company/gts-educational-events

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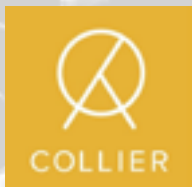
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Tuesday, December 10

7:30 a.m. – 1:00 p.m.	Registration Open	Ballroom Concourse
8:30 a.m. – 4:30 p.m.	Full Day Sessions	Breakout Rooms 2-12
8:30 a.m. – 12:00 p.m.	Morning Half-Day Sessions	Breakout Rooms 2-12
12:00 p.m. – 1:00 p.m.	Lunch	Breakout Rooms 13-15
1:00 p.m. – 4:30 p.m.	Afternoon Half-Day Sessions	Breakout Rooms 2-12

Wednesday, December 11

7:00 a.m. – 4:00 p.m.	Registration Open	Ballroom Concourse
8:00 a.m. – 9:00 a.m.	Breakfast Sessions*	Breakout Rooms 11 & 12, 14 & 15
9:00 a.m. – 9:30 a.m.	Engage & Recharge	Ballroom Concourse

**Separate registration and fee required.*

9:30 a.m. – 10:30 a.m.	Welcome & Keynote Chris Dancy	Ballroom
10:30 a.m. – 11:00 a.m.	Engage & Recharge	Ballroom Concourse
11:00 a.m. – 12:00 p.m.	Concurrent Sessions	Breakout Rooms 2-15
12:00 p.m. – 1:00 p.m.	Lunch	Ballroom
1:00 p.m. – 1:15 p.m.	Refreshment Break	Ballroom Concourse
1:15 p.m. – 2:15 p.m.	Concurrent Sessions	Breakout Rooms 2-15
2:15 p.m. – 2:45 p.m.	Engage & Recharge	Breakout Rooms 2-15
2:45 p.m. – 3:45 p.m.	Concurrent Sessions	Breakout Rooms 2-15
3:50 p.m. – 4:15 p.m.	State of Government IT <i>Presented by Tarek Tomes, Minnesota's State Commissioner & CIO</i>	Ballroom
4:15 p.m. – 5:30 p.m.	Golden GOVIT Awards & Reception	Ballroom

VISIT THE ACCESSIBILITY EXPERIENCE LAB — 11:30 A.M. – 1:30 P.M., WEDNESDAY

The Experience Lab will feature interactive stations showcasing how people with disabilities use technology to read and understand information. There will be stations on vision, hearing, cognition, and motor control. In addition, several state counties and the Secretary of State will demonstrate the different voting machines available for people with disabilities.

Thursday, December 12

7:00 a.m. – 1:00 p.m.	Registration Open	Ballroom Concourse
8:30 a.m. – 9:30 a.m.	Opening Remarks & Keynote Kristy Dalton	Ballroom
9:30 a.m. – 10:00 a.m.	Engage & Recharge	Ballroom Concourse
10:00 a.m. – 11:30 a.m.	Concurrent Sessions	Breakout Rooms 2-15
11:30 a.m. – 12:30 p.m.	General Session & Lunch	Ballroom
12:30 p.m. – 12:45 p.m.	Refreshment Break	Ballroom Concourse
12:45 p.m. – 1:45 p.m.	Concurrent Sessions	Breakout Rooms 2-15
1:45 p.m. – 2:00 p.m.	Refreshment Break	Breakout Rooms 2-15
2:00 p.m. – 3:00 p.m.	Concurrent Sessions	Breakout Rooms 2-15
3:00 p.m. – 4:00 p.m.	Symposium Slam & Closing	Ballroom

Play the Mobile App Charity Game!

The mobile app is a great tool to help you navigate the day, but did you know it's also a great tool to help you extend your learning and connect with other attendees? To help you get the most out of the mobile app, we created the App Charity Game! Participating is fun and easy.



Our top prize winner will get to choose which of our two selected charities (IT Futures Foundation or PCs for People) will receive funds that have been donated by our sponsors and exhibitors. To learn more about our selected charities, visit the IT Future Foundations and PCs for People booths!

To get started playing the game, read the directions below and start playing – the Game begins now!

Rules of Engagement

1. All posts/pictures must be relevant to the Symposium. We want to see and hear about you, your sessions, ideas, and experiences, but not what you ate or how great your shoes look
2. All relevant posts, pictures, comments, likes, and poll answers count for 1 point each. We may also add points based on certain criteria, some of which are listed below and some of which you will learn about during the Symposium.
3. The game begins NOW (yes, you can post before the Symposium starts!) and goes until 11:30AM on Thursday, December 12. The winner will be announced on the app at 12:30PM. If you are the winner, come to the registration counter to choose your charity!

Ways to Earn Points at the Symposium...

- Download the app and create your profile! (If you need assistance, check out the download instructions above or email gts@mngts.org)
- On the Activity Stream, post an answer to one or more of these questions:
- What are you most looking forward to at the Symposium?
- What is something innovative about your agency's approach to technology?
- What do you think is the most pressing issue for IT in the public sector?
- What do you like best about working for the government?
- What is something surprising about you that most others don't know?
- Post an picture ...
- With you and the Keltek booth staff (Booth # 111)!
- With you or someone you know having a conversation with the Xigent Solutions staff (Booth #211)!
- Shaking the hand of someone in the Tanium booth (Booth #310)! (Be sure to let us know who you are with in the picture!)
- Answer any of the polls that will be posted throughout the day
- Comment on a post by a GTS staff member answering their questions!
- Stay tuned for more ways to earn points that will be posted throughout the Symposium!

Keep an eye on the app for more ways to participate and win. Time starts... NOW!



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Chris Dancy: Life After Privacy — 9:30 a.m. Ballroom



Government is one of the biggest collectors of private data, and more and more government agencies are leveraging big data in a variety of innovative ways to help agencies run more efficiently and better serve constituents at all levels. Citizens and consumers are pressuring governments to deliver better customer experiences with their tax dollars, and government agencies at all levels are increasingly making data visible, accessible, and useful to the various users, stakeholders, and citizens they serve. But cybersecurity is a major issue for all levels of government. As governments race toward the most intimate parts of our lives, behavior and biology, how can we start to live in the world after privacy has vanished? How can we serve the public better as Big

Brother becomes Big Mother? This thought-provoking address will inspire you to remember the critical work you do as government employees and how you can retain the public's trust now that privacy has vanished.

Discover Chris Dancy's breakout session, [Memory as a Service](#), on Thursday, December 12, 10:00 - 11:30 a.m. in Breakout Room 5.

ABOUT CHRIS DANCY

Chris Dancy is touted as “the Most Connected Man on Earth,” and the world is watching those connections carefully. For 25 years, Dancy has served in leadership within the technology and health-care industries, specializing in the intersection of the two. Chris entered the public dialog concerning digital health as the media started to focus on wearable technology. He earned his moniker by utilizing up to 700 sensors, devices, applications, and services to track, analyze, and optimize his life—from his calorie intake to his spiritual well-being. This quantification enables him to see the connections of otherwise invisible data, resulting in dramatic upgrades to his health, productivity, and quality of life.

A noted keynote speaker and executive workshop retreat facilitator, Chris guides organizations and audiences on a journey—a disruptive, breathtaking journey—into the future of computing, when behavior becomes the ultimate interface. As a author his digital wellness journey will transform how we look at the technology of our lives.



IPHONE PALMISTRY

Meet with Chris Dancy to have him analyze the details of your phone! During this exploration, a current state assessment, history and a future plan are created. As if by magic you'll feel transported to the life you value as each layer of your phone is peeled back and revealed. You will leave feeling delighted, but more importantly, you'll feel empowered to look at your technology in a new light.

Find iPhone Palmistry at different locations during the Symposium on Wednesday and Thursday!

Tarek Tomes — 3:50 p.m. Ballroom

Minnesota's State Commissioner and Chief Information Officer



What is the current state of government IT and how can government IT leaders, staff and their partners work together to ensure our systems and services are responsive, innovative and secure?

Don't miss this opportunity to hear firsthand from Minnesota's State Commissioner and Chief Information Officer, Tarek Tomes, as he addresses the current and future state of government IT.

About Tarek Tomes: Tarek Tomes serves as the Commissioner of Minnesota IT Services (Minnesota IT Services) and the State of Minnesota's Chief Information Officer (CIO), leading state efforts to provide the best possible IT solutions and customer service to the people of Minnesota and our business partners.

As a recognized industry leader, Tomes brings over 25 years of experience in managing technology innovation across diverse industries, both in national, international, and public and private sector operations. Throughout his career, he has facilitated data-driven decision making, implemented many critical enterprise projects, and improved workforce diversity and inclusion.

Before becoming Commissioner, Tomes served as the Chief Innovation Officer and former Chief Information Officer at the City of St. Paul, where he was responsible for managing ongoing process improvements, supporting human-centered design, and increasing the overall effectiveness of city services and resources. While in St. Paul, Tomes facilitated a digital transformation at the city level, pioneering the use of mobile applications to improve resident opportunities. This work allowed the city to leverage deep data insights while promoting and supporting equitable service delivery. During his time as St. Paul's Chief Information Officer, Tomes oversaw the launch of St. Paul's Open Information Portal, which serves to promote and encourage innovative uses of data and transparency in government services.

Tomes' prior work experience also includes six years as an Assistant Commissioner of Minnesota IT Services, where he created several nation-leading Information Technology sourcing agreements for 33,000+ user utility services statewide – including the first cloud-based public sector statewide service offering in the nation. While Tomes was serving in this role, Minnesota became the first state in the country to manage all Information Technology through service level agreements, a model that was recognized with a national award. Before joining state service, Tomes spent 13 years working for British Telecom.

Tomes received his Bachelor's degree from the University of Maryland and attended Graduate School for Business Management at Boston University.

GOLDEN GOVIT AWARDS



The Golden GOVIT Awards recognize government agencies and other public sector institutions that have advanced government technology through collaboration, innovation, service and leadership.

The Government IT Symposium provides a natural forum to feature and celebrate the products, services, systems and solutions that improve government IT services and benefit citizens. Thanks to all of you who voted for our Golden GOVIT Award nominees.

Join us as the 2019 recipients are revealed at the awards ceremony, immediately following Commissioner Tomes's address at 4:15 pm in the ballroom.

Stay for a special Golden GOVIT Reception to honor all of our nominees from 4:30 pm to 5:30 pm in the ballroom.

Learn more about each of the project-based nominees by stopping by the Golden GOVIT booth in the ballroom. The following nominees will be giving digital poster sessions about their projects on Wednesday at Booth 405 during the following times.



Collaboration Nominees — 9:00 - 9:30 a.m., Booth #405

CFAC – Child and Family Advocacy Center
Blue Earth County

Hospice On-Line Program
Anoka County

Five Cities Join Forces to Automate and Streamline the Election Judge Hiring Process
City of Burnsville

Multifamily Housing Application Management Process
State of Minnesota



Innovation Nominees — 10:30 - 11:00 a.m., Booth #405

Electronic Licensing Inspection Checklist Information (ELICI) System
Minnesota Department of Human Services, Office of Inspector General, Licensing Division

Case Review
Washington County, MN

Interview Streamline Application
Anoka County

Minnesota Cyber Institute
Metropolitan State University



Service Nominees — 2:15 - 2:45 p.m., Booth #405

Automatic Renewals
Hennepin County Library

Minnesota Department of Revenue Website Redesign
Minnesota Department of Revenue

Online Homestead Application
Washington County Information Technology

Sales Tax Rate Map
Minnesota Department of Revenue

Congratulations to our Individual Leader Nominees!



David Andrews
Minnesota Department of Employment and Economic Development

Faisal Kaleem
Metropolitan State University

Terrence Heiser
City of Roseville

Kim Wee
Minnesota IT Services
@MDE

Thursday, 8:30 a.m. — *Ballroom*

Kristy Dalton: Change Your Social Media Mindset



Government IT professionals typically have a love/hate relationship with social media. If you're like most agencies across the country, leadership desires to embrace the positive benefits of social media in areas such as recruitment, building trust and customer service, while support personnel contends with impacts on security, public records and employee use. Meanwhile, all across the board, government employees grapple with the impact social media has on work productivity and being present with family. This educational and entertaining keynote explores how to balance the needs of your agency and employees to win the day with social media. "GovGirl" Kristy Dalton is a social media expert with a passion for both humor and government, two things that aren't usually said in the same sentence.

While you may know her from her GovGirl videos on YouTube or her column in Government Technology magazine, she's earned a reputation as both a founder and influencer in the social media space. Kristy is the executive director of the Government Social Media Organization and collaborates with the social networks on the unique needs of government.

ABOUT KRISTY DALTON

Kristy Dalton is the CEO of Government Social Media LLC and executive director of the Government Social Media Organization. She has been called on as an industry influencer and her unique background includes serving as a delegate at a NATO social media summit in Sarajevo, advising government agencies on digital strategy and delivering keynotes on social media and tech innovation all across the United States. Kristy has authored several social media courses for the LinkedIn Learning platform and pens a regular social media column in Government Technology Magazine. She founded the nation's first social media conference for U.S. city, county and state agencies, the Government Social Media Conference.



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Thursday, 11:30 a.m. — *Ballroom*

Hayley Cohen: Mind of a Hacker, *IBM Security*



We read about hacks and breaches on a daily basis – attacks conducted by threat actors that result in millions of compromised credentials, loss of millions of dollars or denial of service attacks that can almost bring the internet to a halt. But how do these attacks happen and why do they happen?

In this special lunch presentation by Hayley Cohen, IBM Security, you'll get the chance to get inside the mind of a hacker, as we demonstrate what types of tools hackers are using today, examine the scope of these attacks, and discuss best practices on how to protect ourselves and our businesses.

Dive into the mind of a hacker, as we demonstrate what types of tools hackers are using today, examine the scope of these attacks, and discuss best practices on how to protect ourselves and our businesses.

ABOUT HAYLEY COHEN

Hayley Cohen is a member of X-Force Command at IBM Security, where she leads companies, intelligence agencies and governments through simulated cyber attacks. Hayley builds one-of-a-kind threat and attack scenarios for custom client experiences. Aside from sharing best practices from a business perspective, Hayley also demonstrates hacking techniques and tools to provide insight into how cyber criminals conduct attacks. Prior to joining X-Force Command, Hayley was a software engineer for various IBM Security teams, where she worked with leading technologists to develop world class security products. Hayley holds a B.S. in Computer Science from the Tufts University School of Engineering where she focused her studies on cybersecurity and international policy. Hayley has run simulations and demonstrations for business and technical leaders from around the world.

3:00 pm — **Ballroom**

JOIN US AT THE SYMPOSIUM SLAM!

The 2nd annual Symposium Slam will round off your Symposium experience from 3:00 pm to 4:00 pm on Thursday, December 12th. We've got great presenters lined up and ready to entertain and inform you with fast-paced presentations. We'll also have fun snacks and beverages – you don't want to miss this!

Ryan Cloutier
Principal Security Architect at Sourcewell Technology

Jim Hall
CEO at IT Mentor Group LLC

Joe Prezel
Partner at JPerzel Inc

Elena Schoop
Enterprise Data Architect/ Sr.
Data Governance at Minnesota IT
Services

Andy Zimney
Senior Culture Advisor & Team
Coach at Employee Strategies

Look for the following icons to identify the topical track assigned to each session.
Find full session descriptions on the conference app.



CAREER VOYAGE

Personal and Professional Development

Realize your full potential with new skills and boost your career with the right professional development training. Hear best practices in public speaking and presentation, leadership, time management, executive suite interaction, mentoring, and much more.



GEEK SCHOOL

Training on Specific Technology Processes

Get up to speed on the latest advancements in software and technology processes on everything from Office 365 to website development.



GOT GAAS?

Government-as-a-Service

Discover all the ways that Government IT collaborates with and serves the public, now and into the future.



KEEP IT SAFE

Security, Risk & Policy

Learn about the creation and implementation of risk management, security and policy. Discover how to overcome issues ranging from threats to data breaches.



THE FUTURE IS NOW

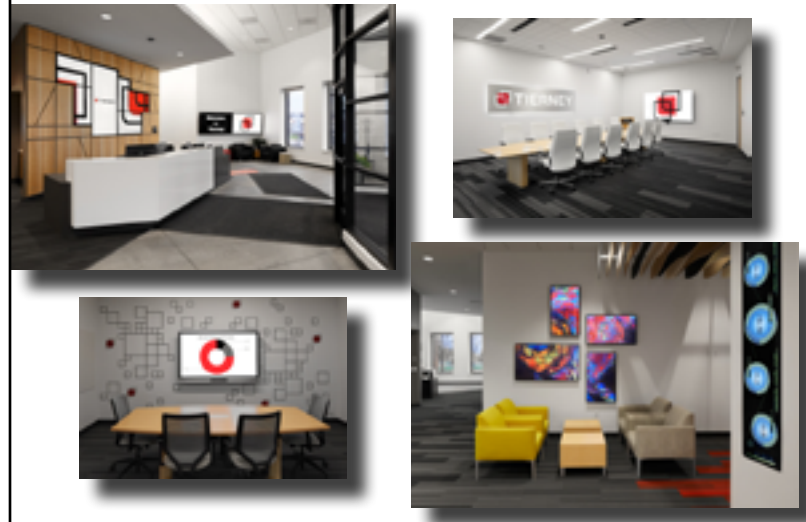
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TUESDAY PRECONFERENCE SESSIONS – December 10, 2019

Choose one full day session, or two half day sessions.

8:30 AM – 4:30 PM – FULL DAY SESSIONS



PRECONFERENCE SESSION 1 – Room # 7
Participatory Planning Process for Success (3P4S)
Stephanie Ahles, HueLife; and Karie Terhark, HueLife



PRECONFERENCE SESSION 2 – Room # 5
IT Leadership Development
Jim Hall, CEO, IT Mentor Group LLC



PRECONFERENCE SESSION 3 – Room # 2
The Art of Purposeful Leadership: Putting People First
Patricia Neal, Center for Purposeful Leadership; and Vivian Jenkins Nelsen, The Hypatia Group, Inc.



PRECONFERENCE SESSION 4 – Room # 8
MN Cyber Range: The Ultimate Platform to Learn Incident Response and Handling
Faisal Kaleem, Metropolitan State University; and Corey Blommel, Anoka Ramsey Community College



PRECONFERENCE SESSION 5 – Room # 10
Automate Your Tedious Tasks with Ansible Tower
Damien Eversmann, Red Hat



PRECONFERENCE SESSION 6 – Room # 3
Communicating Clearly and Concisely
Gus Broman, Consultant, Digiener

8:30 AM – 12:00 PM – MORNING SESSIONS



PRECONFERENCE SESSION 7 – Room # 11
Chaos and Change Management: Becoming a Quick-Change Artist
Kit Welchlin, Welchlin Keynote Presentations



PRECONFERENCE SESSION 8 – Room # 4
Everyone is in Sales: Successful Tools & Techniques for Project Leaders
Joe Perzel, JPerzel Inc



PRECONFERENCE SESSION 10 – Room # 12
Accessibility Web & Web Application Testing 101
JoAnn Rautio, Minnesota IT Services | Partnering with Department of Employment and Economic Development
Lolly Lijewski, Department of Human Services
Susie Crowell, Minnesota IT Services partnering with the Department of Employment and Economic Development

1:00 PM – 4:30 PM – AFTERNOON SESSIONS



PRECONFERENCE SESSION 11 – Room # 4
Yes, and... Advanced Negotiations in a Project World – Room # 4
Joe Perzel, JPerzel Inc



PRECONFERENCE SESSION 12 – Room # 11
Powerful Partnerships: Collaboration in Action
Karen Ray, Karen Ray Associates



PRECONFERENCE SESSION 14 – Room # 12
Surviving an Active Shooter Incident – Run, Hide, Fight!
Michael Kiefer, Powermind Training, Inc.

WEDNESDAY SESSIONS – December 11, 2019

8:00 AM – 9:00 AM – BREAKFAST SESSIONS (Pre-registration and additional fee required)



SESSION 1 – Room # 11 & 12

Government IT and the Legislative Process: Creating Partnerships and Conversations for Success–Breakfast Session

Melissa Reeder, League of MN Cities; Margaret Anderson Kelliher, Minnesota Department of Transportation; Jennifer O'Rourke, Ramsey County; and Irene Kao, League of MN Cities



SESSION 2 – Room # 14 & 15

Easiest Catch: Don't Be Another Fish in the Dark 'Net–Breakfast Session

Mark Lanterman, Computer Forensic Services

11:00 AM – 12:00 PM



SESSION 3 – Room # 3

CyberSecurity Scorecard: Knowing the Basics About People, Process, and Technology

Ryan Cloutier, Sourcewell Technology



SESSION 4 – Room # 10

Microsoft Teams at the State of MN: Pilots, Rollouts, and Champions

Kris Schulze, Minnesota IT Services; Wendy Ady, Minnesota IT Services; Ted Goessling, Minnesota IT Services; Jill Paulsen, Minnesota IT Services; and Karen Simons, Minnesota IT Services



SESSION 5 – Room # 6

State of Ransomware in State and Local Government

Tim Femister, ConvergeOne; and Robert Redd, ConvergeOne



SESSION 6 – Room # 5

Blockchain for the Enterprise – Leveraging Bitcoin Technology for Strategic Business Value

Ravi Subramaniam, IBM



SESSION 7 – Room # 13

Leave the GIS, Take the Usability

John Nerge, City of Brooklyn Park



SESSION 8 – Room # 14

Diversity in IT Leadership

Damani Short, Lexico Consulting



SESSION 9 – Room # 11

Lead Well: Use Coaching Skills to “UnBecome” the Bottleneck

Jen Bertsch, LeadWell (by Moxy Coaching)



SESSION 10 – Room # 15

Sensational Service Strategies for Internal and External Customers

Kit Welchlin, Welchlin Keynote Presentations



SESSION 11 – Room # 4

Government IT – We Don't Have the Time to Go Slow Anymore

Shawn Riley, North Dakota Information Technology



SESSION 12 – Room # 8 – SPONSORED

From Profit to Destruction: Analyzing Today's Threat Landscape, Sponsored by Cisco

Earl Carter, Cisco Systems

WEDNESDAY SESSIONS, CONTINUED



SESSION 13 — SPONSORED – Room # 2

Securing the Branch through Digital Transformation, sponsored by Fortinet
Stephen Watkins, Fortinet



SESSION 14 — SPONSORED – Room # 7

Cybersecurity in the Age of Cloud, Sponsored by Microsoft
Sean Sweeny, Microsoft



SESSION 15 — SPONSORED – Room # 12

An Actionable Path Forward: Instantiating a Meaningful Multi-Cloud Environment, sponsored by Dell Technologies
Jason Battles, Dell Technologies

1:15 PM – 2:15 PM



SESSION 16 – Room # 3

Dev-Sec-Ops: How to Make it Work
Ryan Cloutier, Sourcewell Technology



SESSION 17 – Room # 13

Survey Research and Forms Management – An Innovative, Multi-Modal Platform
Robert Bucklin, State of Minnesota (Minnesota IT Services); and Mikki Desque, Minnesota Dept of Human Services



SESSION 18 – Room # 6

Pwn the Pentester: Easy Ways to Harden Your Network (Session Repeated Thursday, 2:00 p.m.)
Brian Johnson, 7 Minute Security



SESSION 19 – Room # 5

Using AI and Bots to WOW our Constituents
Phillip Yeich, ConvergeOne



SESSION 20 – Room # 12

IT Workforce Planning
Nicole West, Hennepin County



SESSION 21 – Room # 11

Building out SCSU's Project Management Office (Session Repeated Thursday, 12:45 p.m.)
Joe Perzel, Perzel Inc; and Jodi Wroblewski, Netgain



SESSION 22 – Room # 7

2020 Election Cyber Threat Landscape (Session Repeated Thursday, 2:00 p.m.)
John Israel, State of Minnesota; Robert Biestman, Department of Homeland Security (DHS); David Maeda, Office of Minnesota Secretary of State Steve Simon



SESSION 23 – Room # 8

Experiences Integrating Accessibility in the RFP Process
Jay Wyant, Office of Accessibility - Minnesota IT Services



SESSION 24 – Room # 2

Disaster Recovery Planning and Best Practices
Jim Hall, IT Mentor Group LLC



SESSION 25 — SPONSORED – Room # 14

Child Welfare – Are You Telling the Right Story? Sponsored by IBM Watson Health
Varsha Chetlur, IBM Watson Health

WEDNESDAY SESSIONS, CONTINUED



SESSION 26— Room # 4

The Evolution of IT: A Road to Containers (Session Repeated Wednesday, 2:45 p.m.)

Damien Eversmann, Red Hat/IBM



SESSION 27 — SPONSORED— Room # 10

Questions, Concerns, Technical Problems? Java Subscription Licensing Changes, Sponsored by Collier IT

Brian Bream, Collier IT



SESSION 28 — SPONSORED— Room # 15

A Practical Guide to Cloud Migration, sponsored by AWS

Jason Moldan, Amazon Web Services

2:45 PM – 3:45 PM



SESSION 29 – Room # 3

Keep it Safe – Rapid Fire!

Robert Redd, ConvergeOne; Evan Francen, SecurityStudio & FRSecure; and Jill Bartyzal, Pro-Tec Design



SESSION 30— Room # 4

The Evolution of IT: A Road to Containers (Repeated Session)

Damien Eversmann, RedHat/IBM



SESSION 31— Room # 12

Utilize Social Media For Better Branding and Recruiting Strategies

David Berthiaume, Minnesota IT Services



SESSION 32— Room # 11

Architectural Documentation

Woody Rasmussen, Minnesota IT Services DHS



SESSION 33— Room # 5

Finding Our Way: ITIL at Minnesota IT Services (Session Repeated Thursday, 12:45 p.m.)

Dan Oehmke, Minnesota IT Services



SESSION 34— Room # 13

Creating Positive Customer Experience

Brad Morse, Department of Labor & Industry; and Bree Basham, CapTech



SESSION 35— Room # 10

How the Accessibility QA Test Team (EAQAT) Can Assist with the Quality of Your State Product

Jean Alexander, Minnesota IT Services at DHS: Mnsure; Greg Pesall, Minnesota IT Services at DHS: Mnsure; and Tatiana Smirnova, Minnesota IT Services at DHS: Mnsure



SESSION 36— Room # 2

Yoga For Work (Session Repeated Thursday, 2:00 p.m.)

Desi Klimesh, Yoga Tree Yoga Studio



SESSION 37— Room # 7

MN Pipeline Workforce Program and Dual-Training Grant

Kathleen Gordon, MN Department of Labor & Industry; and Jacquelynn Mol Sletten, MN Office of Higher Education

WEDNESDAY SESSIONS, CONTINUED



SESSION 38 — SPONSORED— Room # 8

Building and Scaling Human-Centered Citizen Experiences—Keys for Success, Sponsored by IBM Watson Health
David Farrell, IBM Watson Health



SESSION 39 — SPONSORED— Room # 14

Automating Away your IT Job with PowerShell: Real World Examples of Common IT Tasks, Sponsored by Now Micro
Bernard Carter, Now Micro Inc



SESSION 40 — SPONSORED— Room # 6

Enable AWS Adoption at Scale: Best practices, Automation, & Governance, Sponsored by AWS
Belinda Quick, AWS (Amazon Web Services)



SESSION 41 — SPONSORED— Room # 15

Creating Smarter Cities and Safer Communities, Sponsored by Insight
Sandeep Sinha, Insight Public Sector

THURSDAY SESSIONS — December 12, 2019

10:00 AM – 11:30 AM



SESSION 42— Room # 5

Memory as a Service

Presented by Keynote Speaker Chris Dancy



SESSION 43— Room # 2

Speed Geeking – Risk Management

Peter Romness, Herndon; Renee Heinbuch, Washington County; David Andrews, Minnesota State Services for the Blind; and Ken Shaurette, FIPCO



SESSION 44— Room # 11

Building a Culture for Innovation

Andy Zimney, Employee Strategies, Inc.



SESSION 45— Room # 7

Shift Left: Use Accessibility to Improve Your Project Bottom Line

Kim Wee, Minnesota IT partnering with Minnesota Department of Education; Jennie Delisi, Office of Accessibility – Minnesota IT Services; and Ken Rodgers, Minnesota Department of Transportation



SESSION 46— Room # 15

It's a Complex World: Leading and Navigating Through Complexity

Richard Matson-Daley, Minnesota IT Services; Kirsten Henry, Minnesota IT Services; Ellena Schoop, Minnesota IT Services; Kris Schulze, Minnesota IT Services; and Dan Stirratt, DHS



SESSION 47— Room # 4

Cyber Insurance: Key Considerations and Challenges

Panel Moderator: Melissa Reeder, League of MN Cities

Panelists: Annie O'Leary, Aon's Cyber Solutions Group; Ryan Donovan, Sourcewell; Darin Richardson, League of MN Cities Insurance Trust; B.J. Battig, Dakota County; and Dan Cater, Dakota County



SESSION 48— Room # 8

Quantum Computing and IBM Q: An Introduction

George Paulik, IBM

THURSDAY SESSIONS, CONTINUED



SESSION 49– Room # 6

The MN Department of Health Journey to DevOps

*Andrew Will-Holmberg, MN IT Services;
Brenda Gabriel, Minnesota IT Services partnering with the Minnesota Department of Health;
Joseph Pugh, Minnesota IT Services partnering with the Minnesota Department of Health; and
Shawn Kammerud, Minnesota IT Services partnering with the Minnesota Department of Health*



SESSION 50– Room # 14

High-Performance Organizations in the 21st Century

Michael Sable, City of Maplewood



SESSION 51– Room # 3

Ten Simple Ways to Screw Up a Good Project

Joe Perzel, JPerzel Inc



SESSION 52– Room # 10

Build Your Own Data Profile for Your Community with Minnesota Compass

*Ellen Wolter, Wilder Research
Jacob Wascalus, Wilder Research*



SESSION 53– Room # 13

Improving Impact: A Crash Course in Human-Centered Design

Abby Breyer, Azul Seven; and Kristina Woodburn, Azul Seven

12:45 PM – 1:45 PM



SESSION 55– Room # 6

Zero Trust, CARTA, CSF, RMF, CJIS– OMG! How Can I Address All of These?

Peter Romness, CISCO



SESSION 56– Room # 14

How to Ensure Your Website is ADA Compliant Without Sacrificing Quality Design

Don Torrez, CivicPlus



SESSION 57– Room # 10

A Journey to the Cloud: Stored Procedures to Serverless Architecture

Timothy Hellman, Minnesota IT Services at MDH; and Rohit Saxena, Minnesota IT Services at MDH



SESSION 58– Room # 11

Building Out SCSU's Project Management Office (*Repeated Session*)

Joe Perzel, Perzel Inc; and Jodi Wroblewski, Netgain



SESSION 59– Room # 2

Thank You for Sharing My Data: Balancing Data Sharing, Open Data and GaaS with Data Privacy

Ellena Schoop, Minnesota IT Services



SESSION 60– Room # 5

Finding our Way: ITIL at Minnesota IT Services (*Repeated Session*)

Dan Oehmke, Minnesota IT Services



SESSION 61– Room # 13

Surviving the Mock Disaster – Building an Effective Tabletop Exercise (*Session Repeated Thursday, 2:00 p.m.*)

Ken Shaurette, FIPCO

THURSDAY SESSIONS, CONTINUED



SESSION 62– Room # 12

Successful Partnering with Accessibility Testing Vendors

Madhulika Gaur, Minnesota IT Services; and Duy Nguyen, Minnesota IT Services



SESSION 63– Room # 4

Applying Emotional Intelligence for Career Success

Kit Welchlin, Welchlin Keynote Presentations



SESSION 64– Room # 7

Legacy Data: Can I Delete it, Ignore it or What?

Renee Heinbuch, Washington County (MN); Laurie Evans, Washington County (MN); Valerie Raiche, Washington County (MN); Dave Kurtenbach, Washington County (MN); and Dan Berglove, Lifescale Analytics



SESSION 65 — SPONSORED– Room # 3

Advanced Analytics and AI Cognitive for Government, Sponsored by IBM

Mike Beddow, IBM



SESSION 66– Room # 15

Have a Plan! Helping avoid SPAM and Ransomware Disaster

Phil Jorgensen, Works Computing, a PDS, Inc. Company



SESSION 67 — SPONSORED– Room # 8

Dynamic Segmentation – The Future of Networking, Sponsored by Presidio

*Terry Yackel, Aruba, A Hewlett Packard Enterprise Company
Jason, Wieland Presidio*

2:00 PM – 3:00PM



SESSION 68– Room # 7

5 Important Security Lessons from 2019

Mike Mahurin , ConvergeOne



SESSION 69– Room # 14

Interior Design 101 | UX Research for Functional & Beautiful Websites

Andrea Douglas, Nighthawk Marketing



SESSION 70– Room # 12

Getting Your Project Funded – Experiences at Public Sector Organizations

Alex Masui, ConvergeOne



SESSION 71– Room # 15

I Am So Sick & Tired of Work!!!

Denise Moreland, LifeGuides



SESSION 72– Room # 6

Pwn the Pentester: Easy Ways to Harden Your Network (Repeated Session)

Brian Johnson, 7 Minute Security



SESSION 73– Room # 2

Yoga For Work (Repeated Session)

Desi Klimesh, Yoga Tree Yoga Studio



SESSION 74– Room # 11

Are We Project Capable? Assessing Organizational Readiness

Stevie Peterson, Ramsey County

THURSDAY SESSIONS, CONTINUED

-  **SESSION 75– Room # 4**
Enhancing Government with Drones
Jennifer Wells, MnDOT
-  **SESSION 76– Room # 13**
Surviving the Mock Disaster – Building an Effective Tabletop Exercise (Repeated Session)
Ken Shaurette, FIPCO
-  **SESSION 77– Room # 3**
Dawn of the Human Firewall: Forward Focused Cybersecurity Training and Awareness
Zachary Cory, Washington County (MN)
-  **SESSION 78– Room # 5**
What Can Agile Do for You?
Charlie Meier, Sourcewell Technology
-  **SESSION 79– Room # 10**
2020 Election Cyber Threat Landscape (Repeated Session)
John Israel, State of Minnesota; Robert Biestman, Department of Homeland Security (DHS); David Maeda, Office of Minnesota Secretary of State Steve Simon
-  **SESSION 80– Room # 8**
Why is the Tech Industry Committing Leadership Suicide?
Lynette Crane, Quiet Brilliance Consulting LLC

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Marilyn Parker marilyn.parker@us.ibm.com
www.ibm.com/watson/health/government/

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Microsoft — Booth # 9

Kidist Belaineh Kidist.Belaineh@microsoft.com
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Collier/Oracle — Booth # 15

Heather Gray hgray@collier-it.com
www.collier-it.com

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Amazon Web Services AWS — Booth # 11

Brian Murphy briamur@amazon.com
aws.amazon.com/stateandlocal/

Amazon Web Services (AWS) Worldwide Public Sector helps government, education, and nonprofit customers deploy cloud services to reduce costs, drive efficiencies, and increase innovation across the globe. With AWS, you only pay for what you use, with no up-front physical infrastructure expenses or long-term commitments. Public Sector organizations of all sizes use AWS to build applications, host websites, harness big data, store information, conduct research, improve online access for citizens, and more. AWS has dedicated teams focused on helping our customers pave the way for innovation and, ultimately, make the world a better place through technology.

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Dell Technologies — Booth # 25

Mia Zucht mia.zucht@dell.com

DELLTechnologies.com

Dell Technologies (NYSE:DELL) is a unique family of businesses that helps organizations and individuals build their digital future and transform how they work and live. The company provides customers with the industry's broadest and most innovative technology and services portfolio spanning from edge to core to cloud. The Dell Technologies family includes Dell, Dell EMC, Pivotal, RSA, Secureworks, Virtustream and VMware.

Presidio — Booth # 14

Cammy Sumner csumner@presidio.com

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Cisco — Booth # 28

Bill Bleckwehl bbleckwe@cisco.com

www.cisco.com/go/slg

Cisco is blazing the trail to digital transformation in state and local government with technologies and services that transform citizen experiences, agency processes and business models. Our solutions in cloud computing, cybersecurity and collaboration connect government anywhere, anytime to better serve their communities. Cisco delivers strategies for digitization that meet today's needs 24/7 while keeping networks secure.

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Tierney— Booth # 17

Michael Heyman events@tierneybrothers.com

www.tierneybrothers.com

Tierney is a recognized leader in educational and workplace collaboration technology solutions and full-service support. We offer a wide range of technology products as well as multi-faceted service solutions including instructional and technology support, professional development, digital signage design and implementation, AV design and integration, service contracts, and more.

Fortinet— Booth # 12

Ashley Ray aray@fortinet.com

www.fortinet.com

Fortinet provides top-rated network and content security, as well as secure access products that share intelligence and work together to form a cooperative fabric. Our unique security fabric combines Security Processors, an intuitive operating system, and applied threat intelligence to give you security, performance, and better visibility and control--while providing easier administration.

Now Micro— Booth # 26

Katie Hofer katieh@nowmicro.com

nowmicro.com

Founded in 1993 in Saint Paul, Now Micro goes beyond the edge to help customers procure, deploy and manage computing assets. Now Micro is an accredited partner for Intel, Dell, HP, and Lenovo for client and server computers. Beyond hardware, Now Micro offers services such as to-the-desk deployment and helps customers manage computing assets via DICE, an online device management console.

Insight Public Sector— Booth # 27

Shawn Wood shawn.wood@insight.com

www.ips.insight.com

Insight Public Sector is a super solution integrator--a single team with expertise across all aspects of modern technology solutions to architect, manage, and execute initiatives from end to end.

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Lenovo — Booth # 20

Dixie Marudas marudas1@lenovo.com

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ConvergeOne— Booth # 22

Marjie Dickey mdickey@convergeone.com

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At ConvergeOne, our focus is customer success! We partner with our customers to achieve measurable business outcomes with communication, collaboration and connections across all network environments. Decades of investment in our people, process, and leading technologies have resulted in offerings for our customers to realize their objectives. ConvergeOne's expansive portfolio and world class expertise have received numerous awards by our technology partners.

Veeam Software Corp./Pure Storage — Booth # 24

Karissa Haley Karissa.Haley@veeam.com

Breanna Paliukaitas barmitt@purestorage.com

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The combination of the Veeam® Availability Platform and Pure Storage delivers business continuity, agility and intelligence for the modern enterprise. The integration of storage capabilities of Pure Storage FlashArray with the Veeam Availability Platform makes each solution even more valuable to our joint customers in today's digitized world.

iSpace Environments— Lounge in West Concourse

Lia Makousky lia.makousky@ispaceenvironments.com

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iSpace provides your company with a strategic partner in both furnishings and technology. It is our business to share resources and create a holistic experience for our clients, our vendors and our employees.

2019 Exhibitors

ADA Site Compliance – Booth # 311

Joshua LaBadie, Josh@adasitecompliance.com

adasitecompliance.com/

ADA Site Compliance is a leader in mitigating legal risks, auditing, and the remediation of issues associated with websites and documents that are not in compliance with the Americans with Disabilities Act (ADA). Our team includes technical experts in coding, auditing, captioning, WCAG standards, website & PDF compliance, accessibility, and usability.

Arctic Wolf – Booth # 305

Kaila Ratelle, kaila.ratelle@arcticwolf.com

arcticwolf.com

Arctic Wolf delivers the industry-leading security operations center (SOC)-as-a-service. The Arctic Wolf™ Managed Detection and Response and Managed Risk services are anchored by the Arctic Wolf Concierge Security Team™. Arctic Wolf's purpose-built, cloud-based SOC-as-a-service offers 24x7 monitoring, risk management, threat detection, and response.

Arvig – Booth # 512

Mike Miller, mike.miller@arvig.com

arvigbusiness.com

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BerryDunn – Booth # 104

Karyn McCue, kmccue@berrydunn.com

www.berrydunn.com

BerryDunn is an independent IT and management consulting firm. For 45 years, we have served as a trusted, objective advisors to help government clients to plan for, procure, and implement new systems; improve business processes; address financial and regulatory requirements; manage risk; and strengthen systems security.

CDW Government – Booth # 511

Josh Kurian, joshkur@cdwg.com

cdw.com

CDW is a leading provider of technology solutions and services across the United States, Canada, and United Kingdom and have continued to expand across the globe.

College of Continuing and Professional Studies (CCAPS), University of Minnesota – Booth # 312

Colette Gorra, gorr0031@umn.edu

<https://ccaps.umn.edu/professional-development-short-courses>

University of Minnesota, College of Continuing and Professional Studies (CCAPS) provides short courses and certificates for working professionals, including project management, agile, business analysis, cybersecurity, coding boot camps, and data visualization.

Commvault – Booth # 307

Gina Myers, gmyers@commvault.com

www.commvault.com

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Creating IT Futures – Booth # 13

Sue Wallace, swallace@comptia.org

www.creatingitfutures.org

Creating IT Futures helps unemployed and under-employed people develop interest, secure opportunity and discover success in careers working with technology – especially groups currently under-represented in technology fields, such as women and people of color. Founded in 1998 by CompTIA, the world's leading association for tech companies and technology professionals, Creating IT Futures is a 501(c)(3) nonprofit who helps people improve their lives through tech careers. Our education, training and job-placement programs both help build a generation of technologists for tomorrow and help adults launch a new career or change careers later in life, including military veterans returning to the civilian workforce.

GovWebworks – Booth # 411

Ravi Jackson, ravi.jackson@govwebworks.com

www.govwebworks.com

GovWebworks builds innovative digital solutions that support social and civic challenges facing government agencies. We work in the areas of workforce development, family and child welfare, and benefits delivery, as well as with other public sector issues. Our focus on increasing citizen engagement and satisfaction helps support higher adoption, drive more successful programs, and create healthier communities.

HP, Inc. – Booth # 5

Rachael Hopson, publicsectormkg@hp.com
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Huelife – Booth # 23

Karie Terhark, karie.terhark@hue.life
www.hue.life

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ICC Community Development Solutions – Booth # 404

Emily Terzis, events@generalcode.com
www.iccsafe.org/cds

In addition to developing model codes and standards used in the design, building and compliance process, ICC now offers software solutions that allow Building Departments and Code Enforcement officers to streamline and track information associated with the inspection and compliance process. ICC is now a Solution Provider for Muncicity® (building & permitting software) and Laserfiche® (records management software). Learn more at www.iccsafe.org/cds

Information Systems Corporation ISC – Booth # 212

Wayne Altenbernd, waynea@iscimaging.com
www.iscimaging.com

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IT Mentor Group – Booth # 19

Jim Hall, itmentorgroup@gmail.com
<https://itmentorgroup.biz/>

IT Mentor Group LLC provides IT Leadership training to help managers and supervisors become leaders across your organization.

Ivanti – Booth # 108

Richa Bharwani, richa.bharwani@ivanti.com
www.ivanti.com

Ivanti unifies IT and Security Operations to better manage and secure the digital workplace. From PCs to mobile devices, VDI and the data center, we discover IT assets on-premises and in the cloud, improve IT service delivery, and reduce risk with insights and automation.

Keltek Inc. – Booth # 111

Andy Grapp, holly.johnson@keltekinc.com

www.keltekinc.com

Keltek offers a full range of services for the entire public safety industry, including IT services, vehicle upfitting, and quality products.

LOGIS – Booth # 208

Maria Rucke, mrucke@logis.org

www.logis.org

LOGIS (Local Government Information Systems Association) is an intergovernmental, cloud computing, fiber and wireless Intranet and Internet based cooperative hosting shared information technology systems and services including: Public Safety systems, Financial Controls, Payroll and Human Resources, Permits and Inspections, Property Data, GIS systems, Utility Billing and other software solutions. LOGIS also provides Managed Services including IP Telephony systems, email and file server hosting, data backup services and Network Services for our members.

Metropolitan State University – Booth # 505

Shana Von Ruden, shana.vonruden@metrostate.edu

www.metrostate.edu

The mission of MN Cyber is to position Minnesota as a national leader in cybersecurity through education, innovative public/private partnerships, interdisciplinary research, and community engagement.

MN CYBER (Metropolitan State University) – Booth # 21

Faisal Kaleem, faisal.kaleem@metrostate.edu

mncyber.org

MN Cyber is a statewide institute for research and training in Cybersecurity, Forensics, & IoT. The mission of MN Cyber is to position Minnesota as a national leader in cybersecurity through education, innovative public/private partnerships, interdisciplinary research, and community engagement.

Minnesota Counties Computer Cooperative (MnCCC) – Booth # 313

Lisa Meredith, lisa@mnccc.org

mnccc.org/

Established in 1978, Minnesota Counties Computer Cooperative (MnCCC) works with all Minnesota Counties as a joint powers organization facilitating services and training, providing software and other cost-effective measures to substantially reduce technology costs for counties, cities, and agencies. For more information on MnCCC including contact information, please go to www.mnccc.org.

MN ISSA – Booth # 410

Tim Herman, events@mnissa.org

www.mnissa.org

The Minnesota Chapter of the Information Systems Security Association (ISSA) (MN ISSA) serves the Minneapolis / St. Paul Twin Cities area, greater Minnesota and western Wisconsin. Our membership, over 250 strong and growing, is drawn Information Security Professionals and Practitioners in the multitude of large corporations, small businesses, government entities and educational institutions in the area. They span all levels of career growth, from students and entry-level to senior management, and cover all industries – finance, medical, government, education, retail, technology, services, and more. This depth of experience and breadth of knowledge provides a dynamic networking environment and a cadre of great individuals to draw from for education, guidance and thought leadership.

Next Chapter Technology Caseworks – Booth # 206

Lori Wolf, Lori.Wolf@nctinc.com

www.nextchaptertechnology.com

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Northern Computer Technologies – Booth # 507

Jeff Olson, jeffo@nor-tech.com

www.nor-tech.com

We are a new MN state contract vendor for Lenovo, HP and Getac as well as other IT services.

Nutanix – Booth # 107

Charlotte Caudill, charlotte.caudill@nutanix.com

www.nutanix.com

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Okta – Booth # 510

Shayna Williams, shayna.williams@okta.com

www.okta.com

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OPG-3, Inc. – Booth # 210

Ivan Franklin, ifranklin@opg-3.com

www.opg-3.com

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Panasonic – Booth # 213

Adam Buck, adam.buck@us.panasonic.com

na.panasonic.com/us/computers-tablets-handhelds

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PCM-G – Booth # 106

Kathy Kramer, katherine.kramer@pcm.com
www.pcmg.com

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PCs for People – Booth # 29

Andrea Van Ampting, avanampting@pcsforpeople.com
www.pcsforpeople.org

Our mission: Through electronic reuse PCs for People provides the opportunity for all low-income individuals and nonprofits to benefit from the life changing impact of computers and mobile internet. We partner with over 1,000 companies across the U.S. with no-cost electronic recycling and refurbishing services that benefits the community.

PDS – Booth # 109

Kurt Ostrowski, kostrowski@pdsit.net
pdsit.net

Evolving IT, from Ideation to Transformation. PDS provides IT Solutions, Services, and Technologies. We build strategic relationships with our clients that result in improved performance, which is measured by increased productivity, decreased cost, higher customer and employee satisfaction, and improved business compliance.

Poly – Booth # 204

Neil Hooper, neil.hooper@poly.com
www.poly.com

Poly is the global communications company that powers authentic human collaboration. Face to face, we sort millions of verbal and non-verbal clues to glean meaning. We offer new ways to bring that same connection into the audio and video experiences we rely on every day. Poly makes modern collaboration beautifully human.

Pro-Tec Design – Booth # 102

Sasha Rudy, srudy@pro-tecdesign.com
pro-tecdesign.com

Pro-Tec Design is a purpose driven Twin Cities security integrator, providing consulting, design and installation of Video Surveillance, Card Access Control, Intercom and Intrusion systems. We protect an organization's people, data and assets - keeping business continuity, security procedures and policies on track during a myriad of unforeseen events. Through its certified partner network of Avigilon, Axis, Bosch, Feenics, Honeywell, Lenel and Milestone, Pro-Tec Design specializes in the healthcare, manufacturing, education, city and local government industries. The company is 100% employee-owned through an ESOP. As members of ASIS International, ESA, IAHSS, NSCA, PSA Security Network & Security Net Partners. Pro-Tec Design is focused on Making Our World Safer.

Qumulo – Booth # 406

Jessica Rago, Jrago@qumulo.com

qumulo.com/

Qumulo's enterprise-proven hybrid cloud file storage delivers real-time visibility, scale and control of data across on-prem and cloud. Qumulo customers can understand storage at a granular level; programmatically configure and manage usage, capacity and performance; and are continuously delighted with new capabilities, 100 percent usable capacity and direct access to experts.

Red Hat, Inc – Booth # 105

Wendy Brown, wbrown@redhat.com

www.redhat.com

Government Agencies demand performance, transparency, and value—exactly what Red Hat and open source offer. Red Hat is the standard choice for Linux in governments worldwide. Our cloud, virtualization, storage, platform and service-oriented solutions bring real freedom and collaboration to federal, state, local, and academic programs. And Red Hat's worldwide support, training and consulting services bring the power of open source to your agency. We are a part of a larger community working together to drive innovation. Learn more at www.redhat.com/government.

SHI International Corp. (AND) Rubrik – Booth # 509

Francesca Arcuri, francesca_arcuri@shi.com

www.shi.com/

Fastest Growing Enterprise Company in the Billion Dollar League. Rubrik is the market leader in Cloud Data Management, the world's first platform to orchestrate data for hybrid cloud enterprises anytime, anywhere. We blend future-proof architecture with consumer-grade simplicity to pioneer a fresh approach to an old problem. Rubrik is the market leader in Cloud Data Management, the world's first platform to orchestrate data for hybrid cloud enterprises anytime, anywhere. We blend future-proof architecture with consumer-grade simplicity to pioneer a fresh approach to an old problem.

Sirius Computer Solutions and Infinidat – Booth # 413

Dean Gulsvig, dean.gulsvig@siriuscom.com

www.siriuscom.com/

Sirius is a national integrator of technology-based business solutions that span the enterprise, including the data center and lines of business. Built on products and services from the world's top technology companies, Sirius solutions are installed, configured and supported by our dedicated teams of highly certified experts. With the right people and the right partners, Sirius focuses on solutions that will help you manage your operations, optimize your IT, secure it all, and transform your business. Infinidat delivers market-leading storage solutions that impact top- and bottom-line value for customers who depend on data at petabyte scale to create competitive advantage.

Tanium Inc. – Booth # 310

Joel Kennedy, joel.kennedy@tanium.com

<https://www.tanium.com/industries/state-and-local-government/>

anium gives the world's largest enterprises and government organizations the unique power to secure, control, and manage millions of endpoints across the enterprise within seconds. Serving as the "central nervous system" for enterprises, Tanium empowers security and IT operations teams to ask questions about the state of every endpoint across the enterprise in plain English, retrieve data on their current and historical state, and execute change as necessary, all within seconds. With the unprecedented speed, scale, and simplicity of Tanium, organizations now have complete and accurate information on the state of endpoints at all times to more effectively protect against modern day threats and realize new levels of efficiency in IT operations.

Toshiba Business Solutions – Booth # 6

Jay Rodger, jay.rodger@tbs.toshiba.com

www.tbs.toshiba.com

Manufacturer of MFD's and provider of Software and services to facilitate business operations.

TSG Server & Storage, Inc – Booth # 113

Steven Kato, skato@tsg-usa.com

www.tsg-usa.com

TSG is a Minnesota based end-to-end IT solutions integrator dedicated to understanding your organization and designing, implementing and maintaining IT solutions that are right for you, leveraging modern technologies. TSG has on-premise and cloud solutions for Server & Storage, Networking, Data Protection, Data Governance, Cloud & Security. TSG's partial list of vendors include Arctic Wolf Networks, Brocade, Cisco, Cloudian, IBM, HCL Software, Lenovo, Nutanix, Pure Storage, Rubrik, Veeam and VMware. TSG has been awarded several Minnesota contracts

University of Minnesota, Technological Leadership Institute – Booth # 513

Carol Martinson, cmartins@umn.edu

<https://tli.umn.edu>

University of Minnesota, Technological Leadership Institute offers three master's programs for working adults. Security Technology, Operations Technology, and Medical Device Innovation.

University of St. Thomas Graduate Programs in Software – Booth # 100

Susan Zarambo, zara6490@stthomas.edu

www.stthomas.edu/software

Graduate Programs in Software at the University of St. Thomas is one of the largest, most-established programs for graduate software programs in the country. Offering master's degrees in Data Science, Software Engineering, Information Technology, and Software Management, as well as nine Graduate Certificates including AI, Internet of Things, Healthcare Analytics, and Data Management. Classes are held evenings and weekends. Gateway classes are available for career changers.

Watermark Learning, Inc. – Booth # 412

Chris Anderson, chris.anderson@watermarklearning.com

www.watermarklearning.com

Watermark Learning delivers world-class training, coaching, and certification preparation that energizes and prepares people to solve business problems and achieve certification success. Business Analysis, Agile, Project Management, Business Process Management, Business Relationship Management, and Leadership & Influencing Skills are our main areas of expertise.

Since 1992, we have turned the complexity of industry standards into practical application to help build enduring results in organizations. Our services are practical and engaging, led by experts who facilitate sessions interactively, making learners energized to learn and motivated to perform. Visit us at www.WatermarkLearning.com.

Xigent – Booth # 211

Mike Gove, mike.gove@xigentsolutions.com

www.xigentsolutions.com

under revision, will submit soon just wanted to get my registration in.

The 38th Annual Government IT Symposium is presented by:



GTS Educational Events mission is to serve the public and civic sector with events, programs and services that inspire innovation for the greater good.

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GTS Educational Events would like to thank the Symposium Steering Committee and Content Committee for their time, dedication, and efforts in helping make this year’s Symposium a success.

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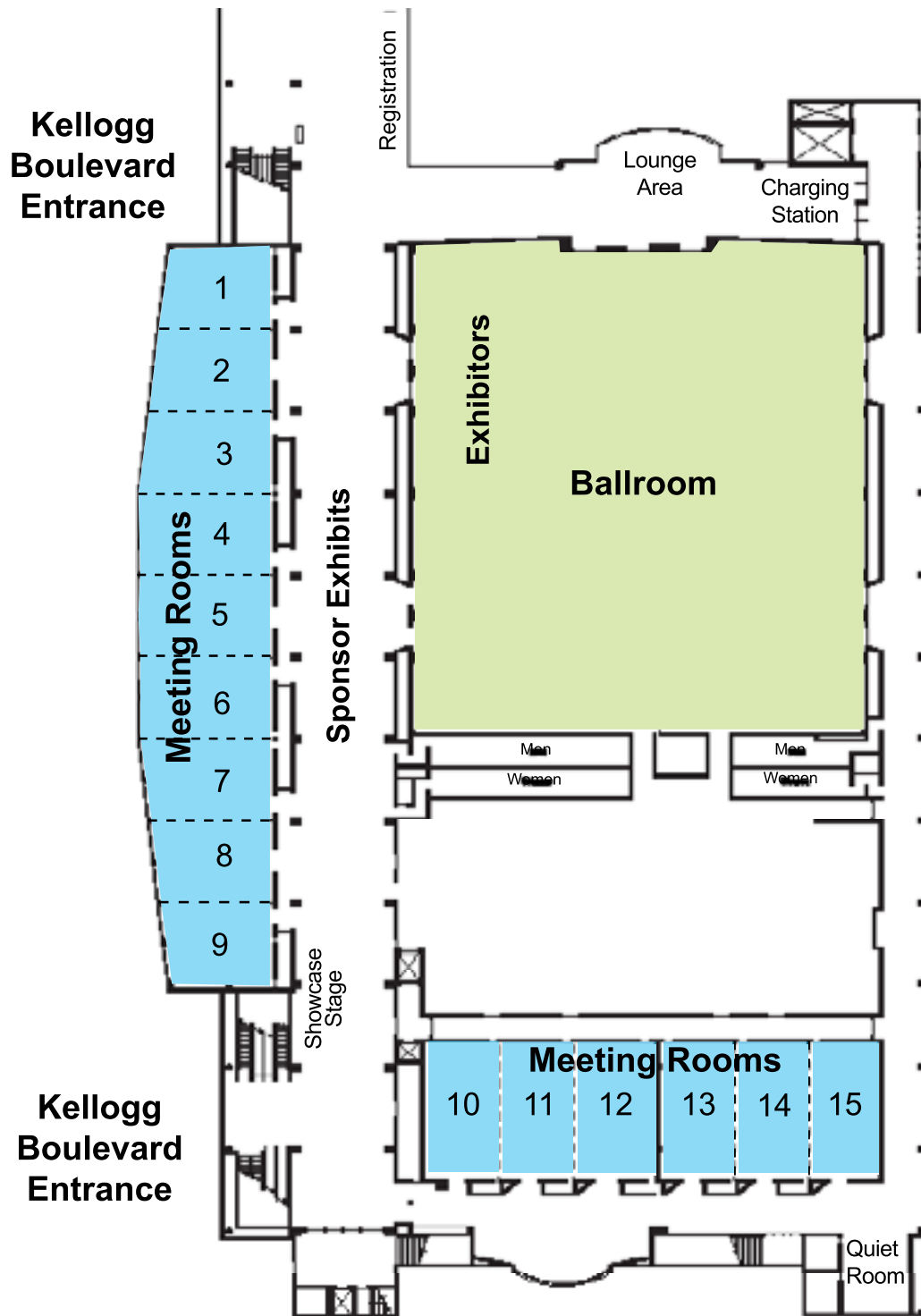
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