



The Windstream Enterprise Advantage for Healthcare

Creating personalized healthcare experiences with secure and reliable cloud-optimized IT communications—so you can focus on providing a connected, interoperable patient experience.

Patient-centered communications has taken on a critical role for healthcare organizations that continually strive to meet the **Triple Aim** imperatives of improving the patient experience, contributing to better population health and reducing costs — all while faced with day-to-day challenges that include budget constraints, security mandates and productivity pressures.

From the smallest rural clinic to the largest urban hospital, Windstream Enterprise offers a complete portfolio of reliable and secure cloud-optimized communications and connectivity solutions. These solutions are designed to help your healthcare enterprise

connect, collaborate and improve the ability of your staff to focus on increasing patient safety while reducing medical errors and providing an outstanding patient experience.

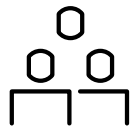


Partner with a best-in-class provider

Our trusted advisors support the technology needs of healthcare providers at all levels—from small, rural clinics to the largest urban hospital campus—with customized solutions and SLAs up to 99.999%, as well as experience with over 2,500 healthcare organizations solving the challenges of critical enterprise communications.

Windstream Enterprise healthcare solutions help you connect, communicate and collaborate more efficiently, deliver a superior, personalized patient experience and prepare for industry challenges like Value Based Payments, Triple Aim and ever-present cybersecurity threats.

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Enhanced patient experience

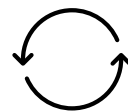
Windstream Enterprise understands the important role technology has in assisting those who are in the business of healing and saving lives. Our broad range of agile cloud-optimized network solutions and services can help your team be more productive and proactive, which will lead to a more satisfying patient experience and improved patient health.

Our solutions will allow your organization to improve care team collaboration by breaking down communication barriers between healthcare professionals and by providing near-real-time access to critical patient information.

Fast and reliable point-to-point transport of bandwidth-intensive healthcare information, including EHRs, PACS and digital medical images, ensures information is delivered to a patient's point of care—whether that location is in the same building or in another city.

Centralized scheduling, transfers, referrals and nurse advice line services ensure continuity across an entire healthcare system with cloud-based Unified Communications and Contact Center solutions.

Innovative technologies such as SD-WAN help increase the availability of applications that directly interface with patients.



Business continuity

Caring for patients is an around-the-clock responsibility that requires reliable, robust communications services every hour of every day.

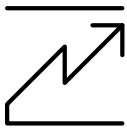
Select Windstream Enterprise as your technology partner and rest easy, knowing that our business continuity solutions will protect your business and your patients against loss of data, downtime due to poor performance or infrastructure failures.

Communications are seamless in the event of an unexpected outage, with our highly available, protected connectivity solutions for voice, SD-WAN, MPLS, private line and dedicated Internet communications.

Fully managed recovery services get your organization back online in a matter of minutes rather than hours.

SLAs provide up to 99.999% application layer uptime.

Dedicated cloud connectivity alleviates public Internet reliability concerns and ensures you have an always-on, reliable and highly secure connection to your cloud provider.



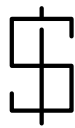
Improved productivity

Choosing Windstream Enterprise as your single provider for customized design, installation and support of your communication technologies streamlines processes, reduces in-house equipment maintenance requirements and optimizes operational efficiencies to allow your team the ability to focus on patients and give them the quality care they deserve.

Feature-rich integration of VoIP, data and real and near-time communications technologies and applications optimizes communications and employee collaboration.

Wireless LAN solutions targeted at clinics and ambulatory facilities allow staff to move freely but remain connected to data and communications services, giving them immediate access to critical health information such as patient records, prescriptions, procedure information and more.

Cloud solutions free IT staff from ongoing maintenance, time-consuming updates and all the other headaches that come with dealing with in-house technologies.



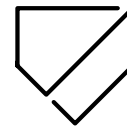
Cost management

In an environment of fast-rising costs and changing cost models with value-based payments for healthcare providers, Windstream Enterprise can economically meet and support your communications technology needs.

Cloud solutions from Windstream Enterprise provide predictable costs and eliminate the expense of hardware maintenance and software upgrades as well as the need for a large, specialized IT staff, freeing your technology budget for strategic initiatives that improve patient experiences and increase your bottom line.

The opportunity to build solution bundles increases saving opportunities while reducing billing and administration complexity.

Because of the successful history between Windstream Enterprise and the Rural Health Care (RHC) program administered by Universal Service Administrative Company (USAC), eligible rural healthcare providers may receive discounts on telecommunications and Internet access used for telehealth or other critical applications.



Security & compliance

The mandate to safeguard patient and business information and comply with government regulations such as HIPAA and PCI cannot be ignored when choosing a communications solutions provider. You can count on Windstream Enterprise to safeguard protected health information.

Private network solutions offer inherent security and flexible bandwidth options.

Personal and business data remains private, whether it is being transported to a patient's point of care, being moved to or stored in the cloud, or being shared via telehealth applications.

Our Professional Services team can provide a HIPAA or PCI gap assessment.

Our certified engineers manage your communications solution, keeping technology current and product certifications up-to-date.

Why Windstream Enterprise?

Business-aware cloud-optimized network

Healthcare professional and consulting services

HIMSS platinum corporate member

Nationwide with offices in 48 states

150K+ fiber route miles

Fortune 500 company

Over 2,500 healthcare organizations as our customers

Leading communications and network solutions

Network & Data

Access Diversity

Cloud Connect

Colocation

Dark Fiber

Dedicated Internet Services

Diverse Connect

Ethernet Internet

Fixed Wireless

Hybrid WAN

MPLS VPN Service

SD-WAN

Secure Internet

VLS Switched Ethernet

Wavelength Services

Voice & Unified Communications

CCaaS

OfficeSuite UC®

SIP Trunking

UCaaS

Long Distance and Toll-Free Service

Network Security

DDoS Mitigation

HIPAA and PCI Audit Professional Services

Managed & Professional Services

CCaaS

Cloud Connect

UCaaS

Consulting and Professional Services

About Windstream Enterprise

Windstream Enterprise collaborates with businesses across the U.S. to drive digital transformation by delivering solutions that solve today's most complex networking and communication challenges.

To learn more about healthcare solutions, visit windstreamenterprise.com

**WINDSTREAM
ENTERPRISE**
CONNECT. TRANSFORM. ELEVATE.