



# Online Rental Assistance Application

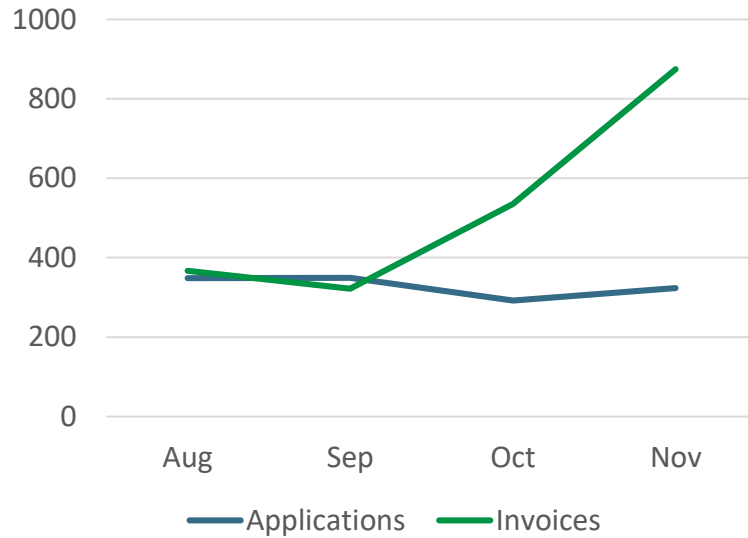
Community Services

## Goal:

- Provide a way for individuals to apply for rental assistance
- Create invoices for approved applications for payment
- Track status of invoices

## Scale:

- Over 1,000 applications received
- ~2,000 invoices created



## Process:

- Design forms and workflows
- Connect Invoices to Applications
- Train staff on the application and invoices
- Getting the word out
- Process applications and invoices

## Timeline:

