



Melissa Reeder, PMP, CGCIO, CSM

EDUCATION & CERTIFICATIONS

PROJECT MANAGEMENT PROFESSIONAL
Project Management Institute

CERTIFIED GOVERNMENT CIO
Public Technology Institute

**MASTER OF MANAGEMENT
INFORMATION SYSTEMS**
Metro State University

**BACHELOR of SPEECH
COMMUNICATIONS**
Minnesota State University

**CYBERSECURITY and DATA PRIVACY
CERTIFICATE**
Mitchell Hamline School of Law

POLICY FELLOW
Humphrey School of Public Affairs,
University of Minnesota

SPECIALTIES & EXPERTISE

- IT Strategy/Implementation
- IT Governance
- Project Management
- Leadership Development
- Accomplished Facilitator
- Customer Support
- Experienced Trainer (Cyber, AI, Digital Accessibility, Productivity Software)
- Vendor Management

SUMMARY

Accomplished and results-driven leader with more than 30 years of experience steering technology initiatives and managing high-performing teams. Exceptional record aligning IT strategies with business objectives, strategic planning, and bringing fresh ideas to inspire organizational change. Seasoned Project Management Professional (PMP) and Certified Scrum Master (CSM). Polished public speaker with extensive experience teaching adult learners.

EXPERIENCE

- Served as the CIO for the League of Minnesota Cities for 8 years, leading the IT Department and serving over 700 cities in Minnesota with technology guidance, facilitation and training for various topics, including artificial intelligence, cyber, risk and digital accessibility.
- Authored and delivered online and in-person comprehensive adult learning programs specifically tailored for elected officials, appointed staff, administration, attorneys and technologists.
- Over 20 years working in local government in technology leadership roles. Experienced with strategic planning, project management, contract review and procurement, and digital transformation.
- Proven champion of Lean/Kaizen process improvement efforts.
- Appointed twice by the Governor of Minnesota to serve on the state's Technology Advisory Council and guide state technology initiatives.
- Served for two terms on the Minnesota Cybersecurity Task Force to developed and implement an extensive and equitable statewide cybersecurity plan to advance protections across all Minnesota.